

Skype for Business

SKYPE350: Skype for Business Core Administration and Operations

\$1,995.00

- 2 Days

Upcoming Dates

Course Description

This training will give you a good understanding of how the core functionality in Skype for Business works. You will first learn how to use Skype for Business as a real Power User. After that, the training will focus on administration and operations of Skype for Business on-premises core functionality. We will also go through architecture and troubleshooting of the most common issues. The day to day administration and operations will feel like a breeze after this training.

The core functionality includes all components in Skype for Business Server except Enterprise Voice.

The trainer is also working as a consultant. In his work, he helps organizations around the world design, review and implement Skype for Business Server. He will share his knowledge and experiences from the field.

Course Outline

Day 1

- Skype for Business: Overview
 - o What is Skype for Business?
 - o What's new in Skype for Business from Lync
 - o What is Skype for Business Online?
- Skype for Business Client Overview
 - o The different clients
 - o IM & Presence
 - o Conferencing
 - o Mobility
 - o Skype Teams
 - o Persistent Chat
- Skype for Business Server Overview & Architecture
 - o Server Roles
 - o Topology
 - o Network
 - o Certificates
 - o DNS

Day 2

- Skype for Business Administration
 - o Enabling and Configuring Users & Endpoints
 - o Creating and Configuring Policies
 - o Configuring External Access
 - o Configuring Federation

- Skype for Business Operations
 - o Monitoring
 - o Patching & Maintenance
- Troubleshooting Skype for Business
 - o Troubleshooting Tools
 - o Troubleshooting Clients
 - o Troubleshooting Servers

Audience

This course is intended for Skype Administrators, Helpdesk/Service desk agents who want to raise their skills in Skype for Business.

Prerequisites

Before attending this course, students should have:

- Basic Understanding of TCP/IP
- Basic Experience in working with Lync/Skype for Business as an end-user and servicedesk operator.

What You Will Learn

Being able to fully understand all the features of Skype for Business (except Enterprise Voice). To have a basic understanding of the Skype for Business Server Architecture. Being able to troubleshoot the most common issues with Skype for Business. Being able to administer and operate a full on-premises Skype for Business environment.

You will have a good understanding and practical experience of the following techniques:

- Skype for Business Overview
- Skype for Business Client Overview
- Skype for Business Server Overview & Architecture
- Skype for Business day to day administration
- Skype for Business operations
- Troubleshooting Skype for Business