

## **M365 Messaging**

### **MS-220T00: Troubleshoot Microsoft Exchange Online**

\$2,095.00

- 3 Days

## **Upcoming Dates**

## **Course Description**

This course teaches you how to solve a broad range of problems that can arise in organizations using Microsoft Exchange Online. In this course, you'll troubleshoot many aspects of Microsoft Exchange Online, including mail flow, compliance, recipient problems, and cloud/on-premises hybrid configurations.

## **Course Outline**

**Module: Troubleshoot problems with mail flow**

**Module: Troubleshoot message filtering in inboxes and Microsoft Defender for Office 365**

**Module: Troubleshoot compliance and retention issues**

**Module: Troubleshoot encryption, auditing, and journaling**

**Module: Troubleshoot desktop Outlook clients**

**Module: Troubleshoot issues with mobile devices**

**Module: Troubleshoot Exchange Online configuration issues**

**Module: Troubleshoot hybrid and migration issues**

## **Audience**

The audience for this course is current or aspiring support engineers who work with customers and other stakeholders to understand the details of any Microsoft Exchange Online issues. They also interact with administrators and peers that work with other related technologies to troubleshoot and resolve issues.

## **Prerequisites**

Before attending this course, students must have:

- Experience with PowerShell and the Exchange PowerShell module.
- Significant experience deploying, managing, and troubleshooting Exchange environments.

## What You Will Learn