

Extending Applications to...Everywhere! Your Guide to Internet-enabling Remote Desktop Services

Greg Shields

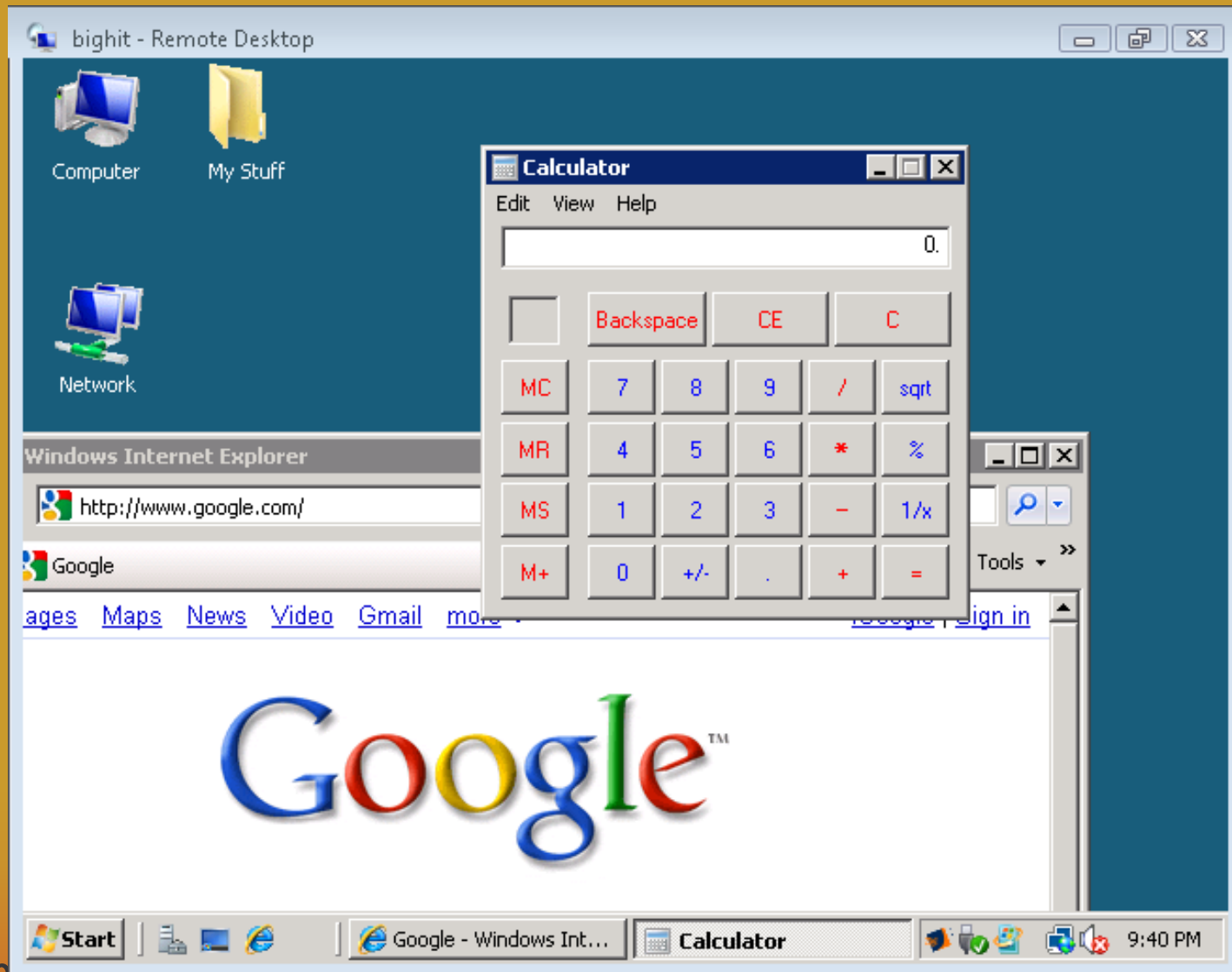
Senior Partner and Principal Technologist,

Concentrated Technology, LLC

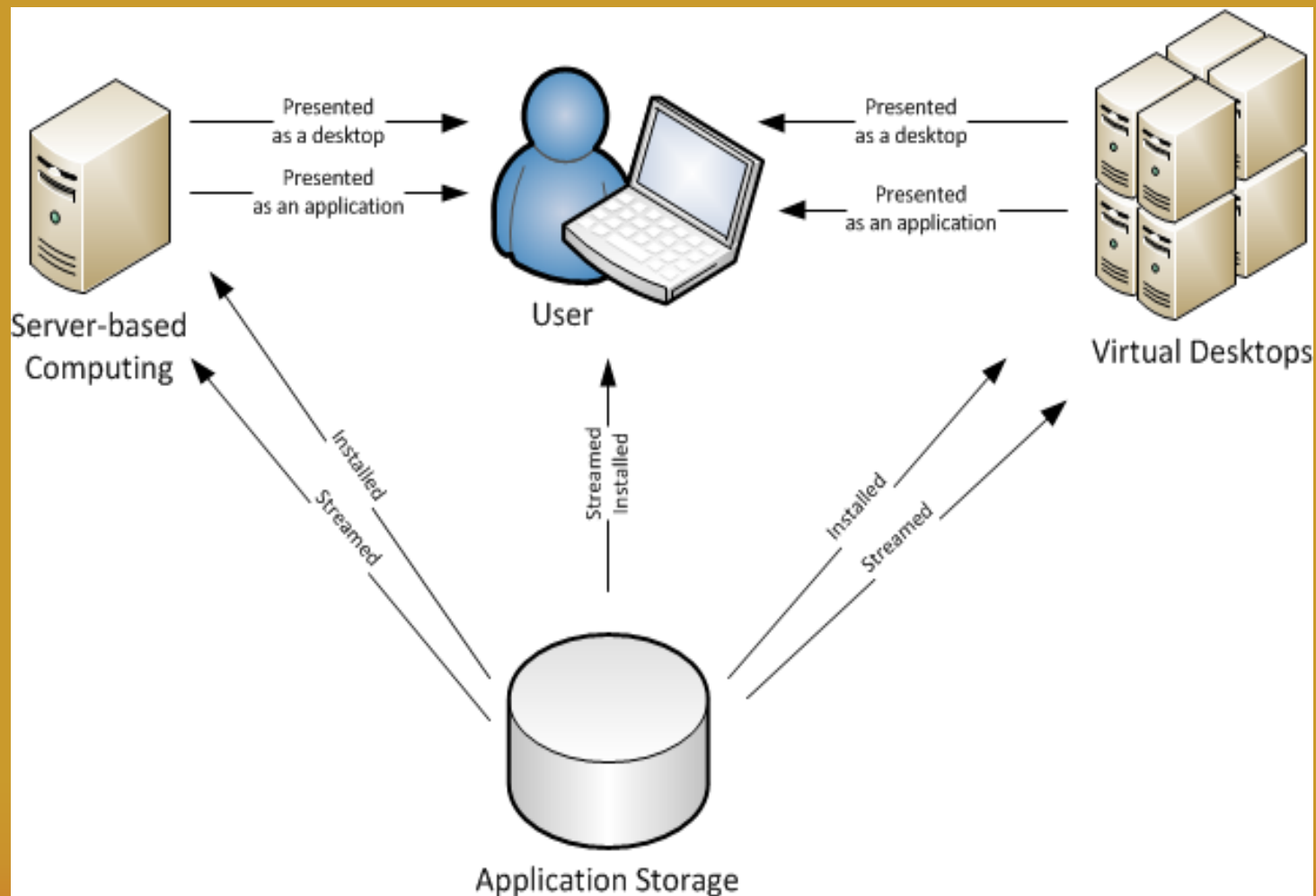
<http://ConcentratedTech.com>



Not Just About Desktops Any More!



Not Just About Sessions Either!



New Realization:

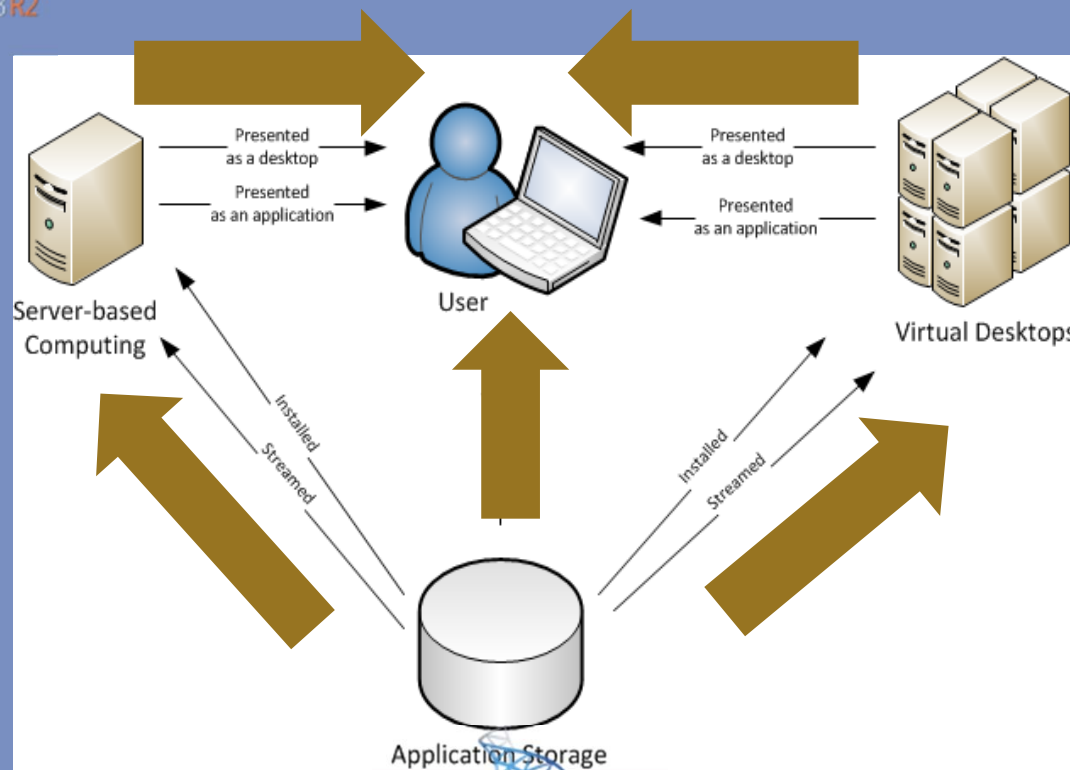
RDS is a Key App Delivery Mechanism

Microsoft®
Virtual Desktop Infrastructure

Windows Server 2008 R2
Remote Desktop Services

Windows Server 2008 R2
Remote Desktop Services

Microsoft
Hyper-V™

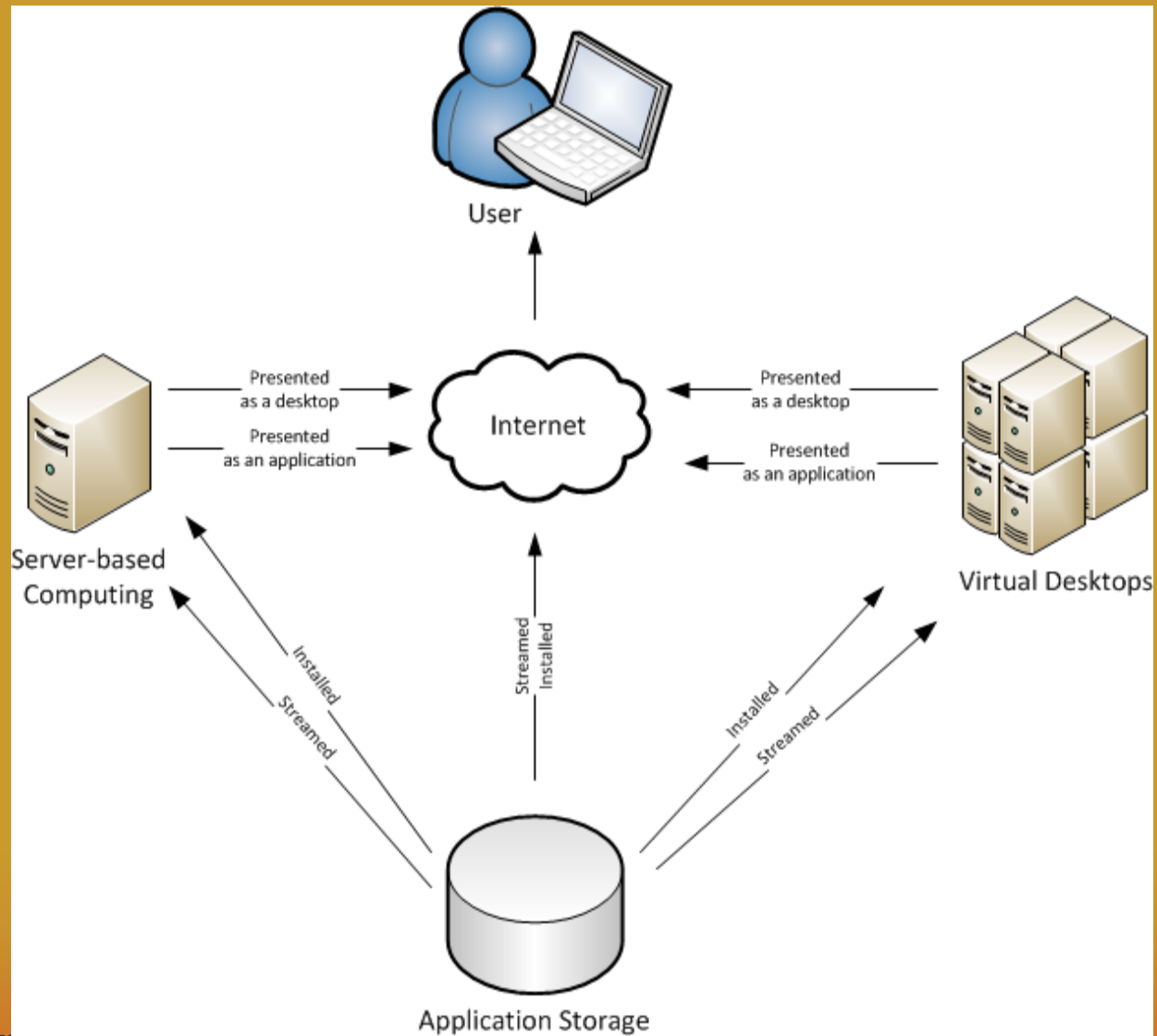


concentrated technology

Microsoft®
System Center

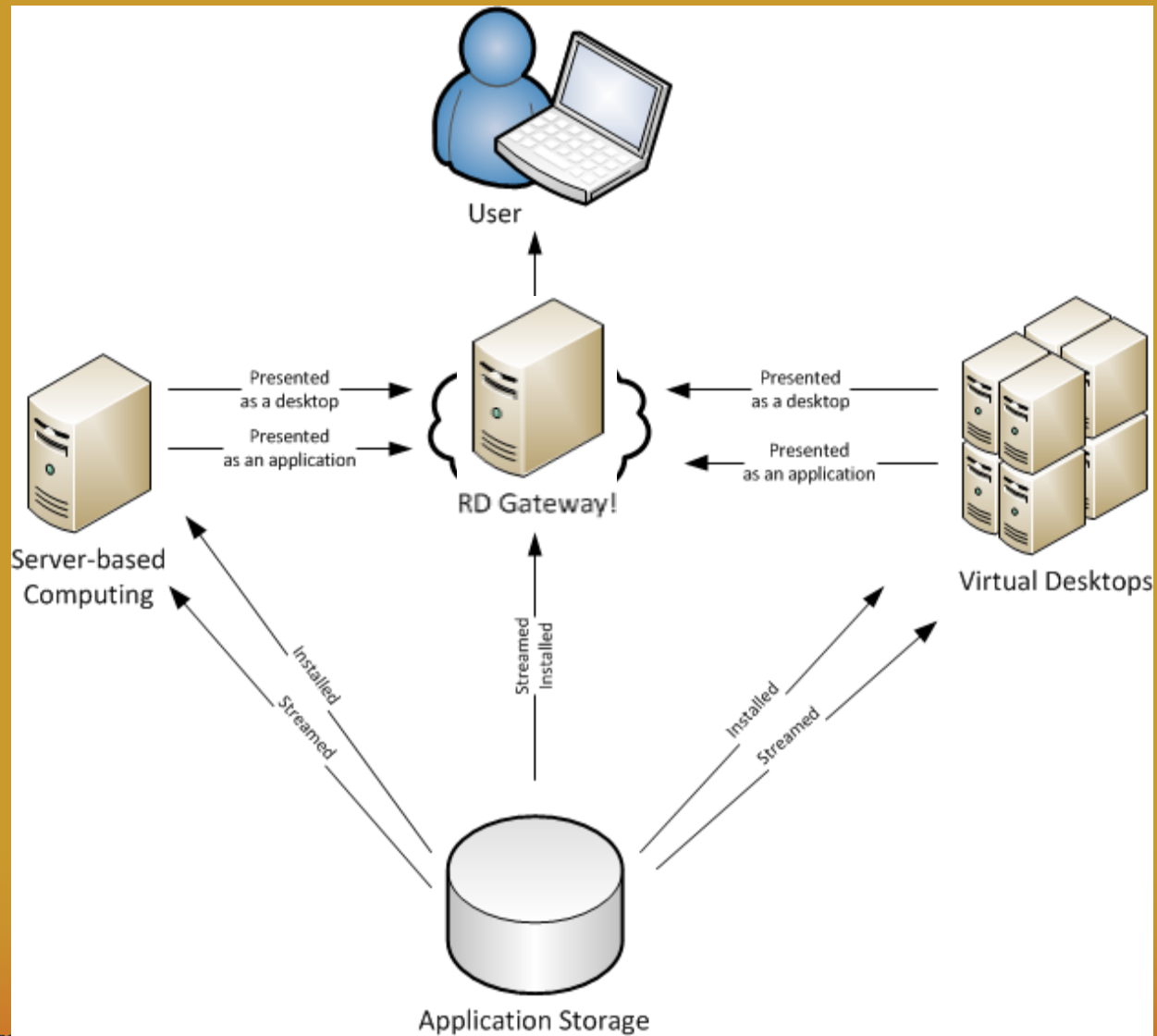
Microsoft®
Application
Virtualization

What about Users Outside the Office?



Session, Meet the RD Gateway!

All Together Now: "Hi, RD Gateway."





A RemoteApp! Live! Over the Internet! Big Wow!

dramatic demo
to keep people awake

RDS' Most Misunderstood Role Service

- Doesn't TechNet's documentation just drive you nuts sometimes?

Deploying Remote Desktop Gateway Step-by-Step Guide

1 out of 6 rated this helpful - [Rate this topic](#)

Updated: June 24, 2009

Applies To: Windows 7, Windows Server 2008 R2

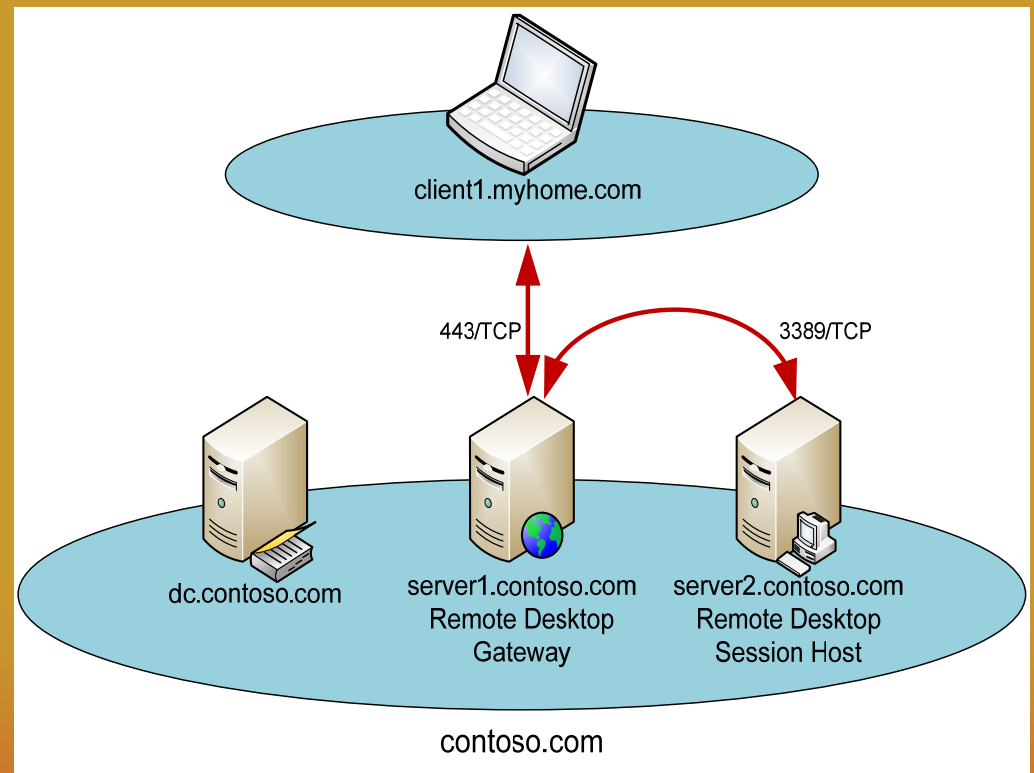
About this guide

This step-by-step guide walks you through the process of setting up a working Remote Desktop Session Host (RD Session Host) server accessible by using Remote Desktop Gateway (RD Gateway) in a test environment. During this process, you will create a test deployment that includes the following components:

- An RD Gateway server
- An RD Session Host server
- A Remote Desktop Connection client computer

RDS' Most Misunderstood Role Service

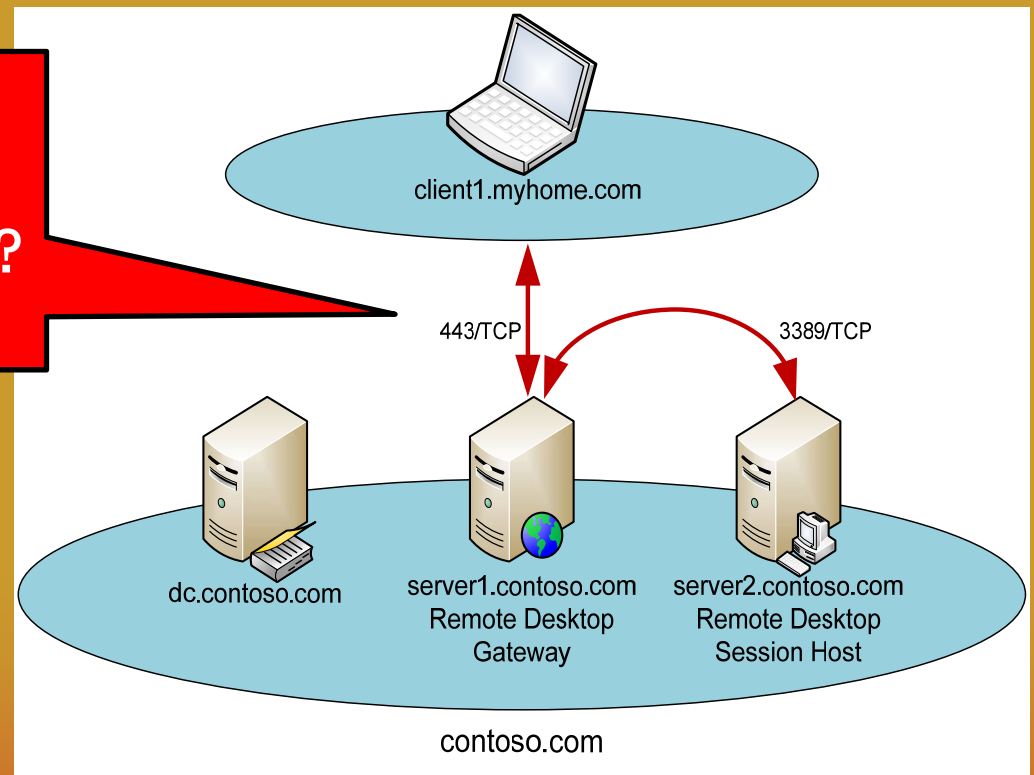
- Doesn't TechNet's documentation just drive you nuts sometimes?
 - This is what it suggests...



RDS' Most Misunderstood Role Service

- Doesn't TechNet's documentation just drive you nuts sometimes?

...but wait a minute!
Anyone see an issue here?



The Hard-to-Glean-from-TechNet Part:

There are Four RDG Architectures

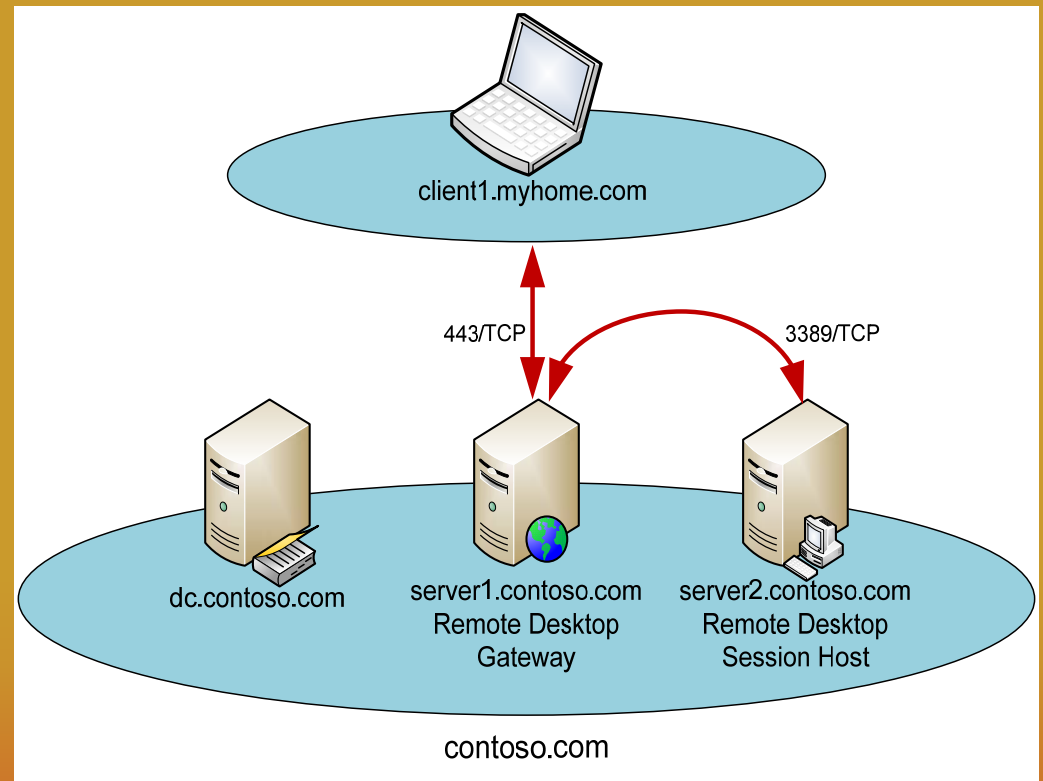
The Hard-to-Glean-from-TechNet Part:

There are Four RDG Architectures

- Option #1: No DMZ. RDG in the LAN.

#1: No DMZ. RDG in LAN.

- Totally doable.
 - Makes Security people squirm.



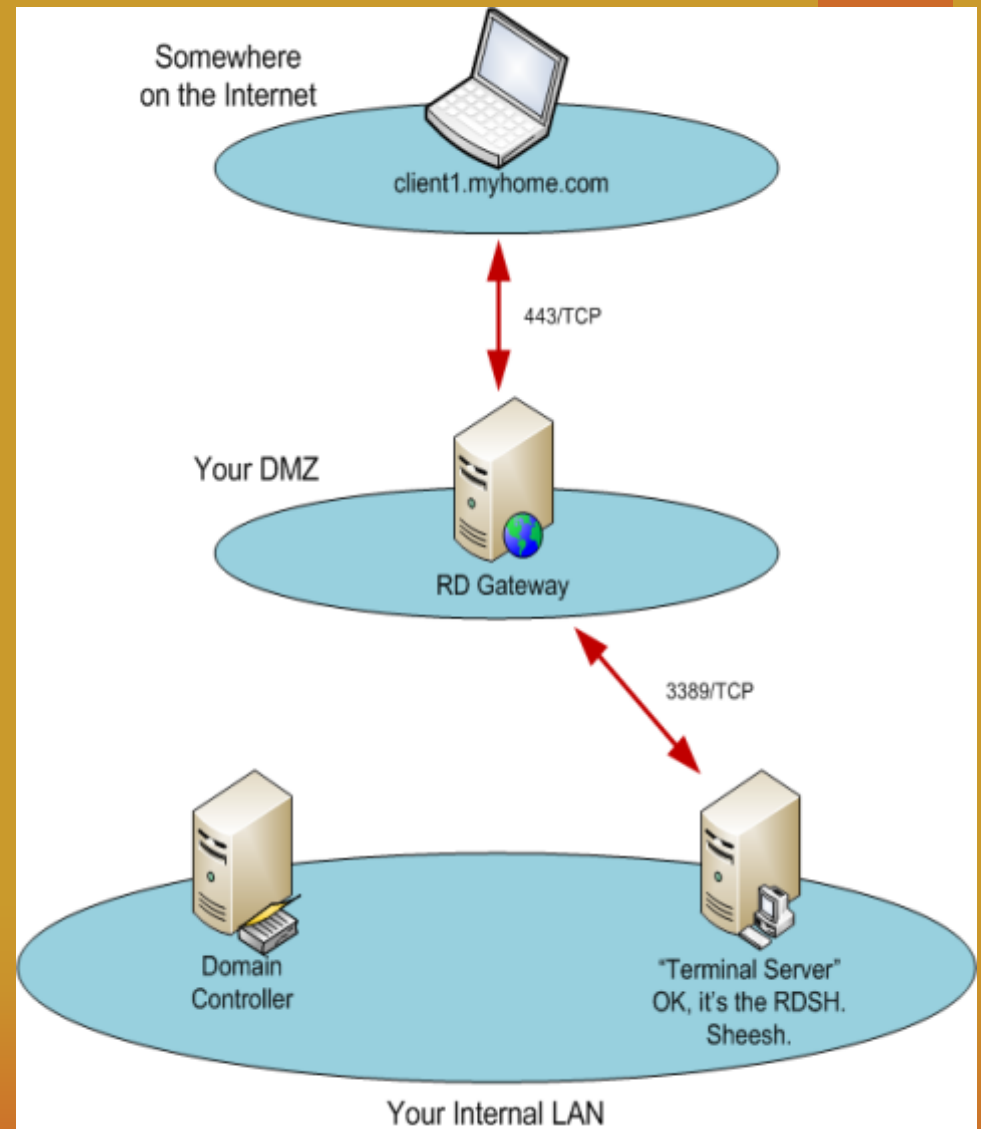
The Hard-to-Glean-from-TechNet Part:

There are Four RDG Architectures

- Option #1: No DMZ. RDG in the LAN.
- Option #2: RDG in DMZ. No internal AD for RDG.

#2: RDG in DMZ. Internal AD.

- Also relatively simple.
 - Security folks likey.
 - Users don't: No SSO.
- Management headache.
 - RDG in Workgroup.
 - One set of credentials for RDG, another set for internal AD.
 - Oy.



The Hard-to-Glean-from-TechNet Part:

There are Four RDG Architectures

- Option #1: No DMZ. RDG in the LAN.
- Option #2: RDG in DMZ. No internal AD for RDG.
- Option #3: RDG in the DMZ. Internal AD for RDG!

OK, I lied.

There are SIX RDG Architectures

- Option #1: No DMZ. RDG in the LAN.
- Option #2: RDG in DMZ. No internal AD for RDG.
- Option #3: RDG in the DMZ. Internal AD for RDG!
 - Option #3a: Use internal DC. Open lots of ports.
 - Option #3b: Internal RODC in the DMZ. Open lots of ports.
 - Option #3c: Forest trust to DC in the DMZ.

Humorous Aside:

Who has Read this TechNet Article?

Article ID: 179442 - Last Review: March 19, 2012 - Revision: 16.0

How to configure a firewall for domains and trusts

[View products that this article applies to.](#)

This article was previously published under Q179442

Humorous Aside:

Who has Read this TechNet Article?

Article ID: 179442 - Last Review: March 19, 2012 - Revision: 16.0

How to configure a firewall for domains and trusts

[View products that this article applies to.](#)

This article was previously published under Q179442

- Is this not the most ridiculous TechNet article ever?

Humorous Aside:

Who has Read this TechNet Article?

Article ID: 179442 - Last Review: March 19, 2012 - Revision: 16.0

How to configure a firewall for domains and trusts

[View products that this article applies to.](#)

This article was previously published under Q179442

- Is this not the most ridiculous TechNet article ever?
 - Not to mention, its in Revision 16.

Humorous Aside:

Who has Read this TechNet Article?

Article ID: 179442 - Last Review: March 19, 2012 - Revision: 16.0

How to configure a firewall for domains and trusts

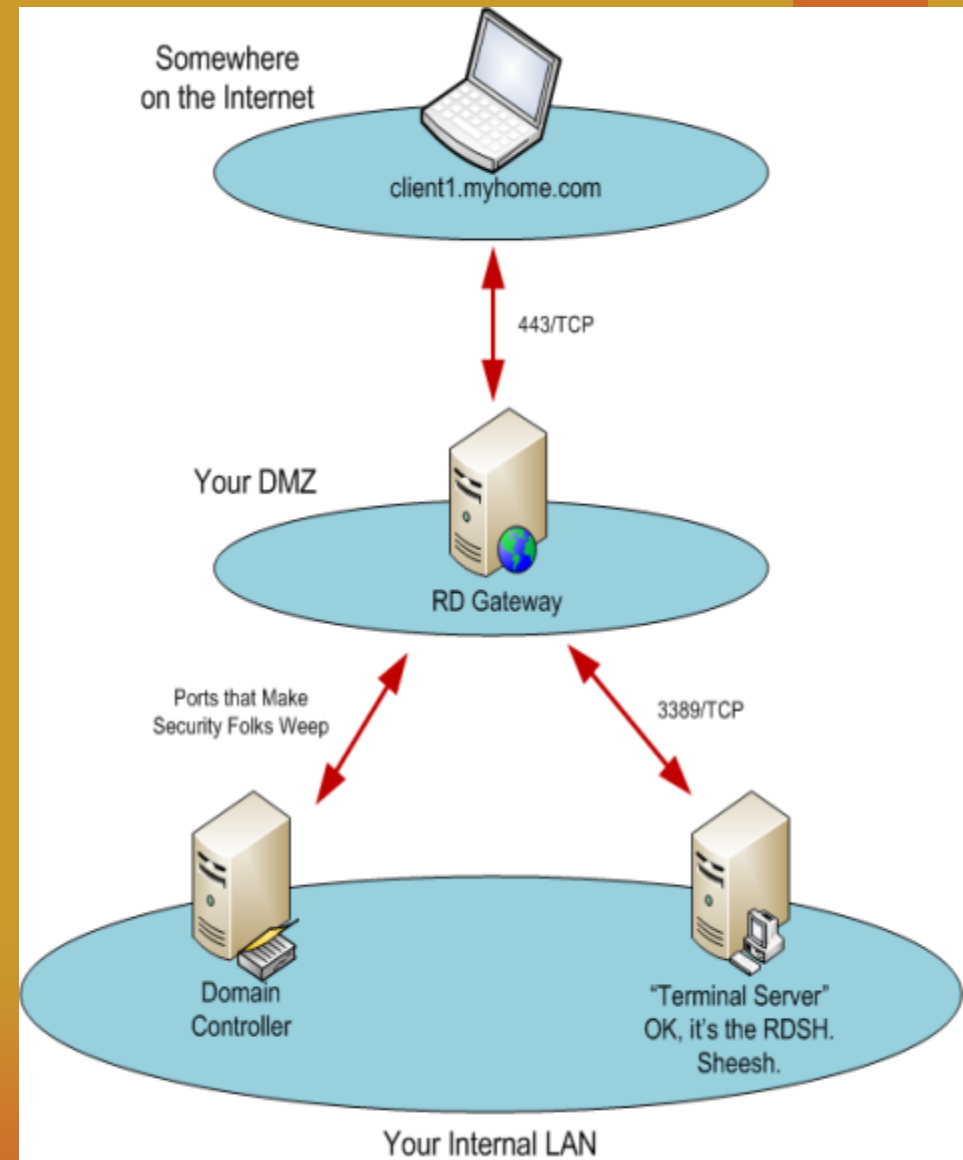
[View products that this article applies to.](#)

This article was previously published under Q179442

- Is this not the most ridiculous TechNet article ever?
 - Not to mention, its in Revision 16.
- Little Known Fact:
Every time you read Q179442, a kitten dies.

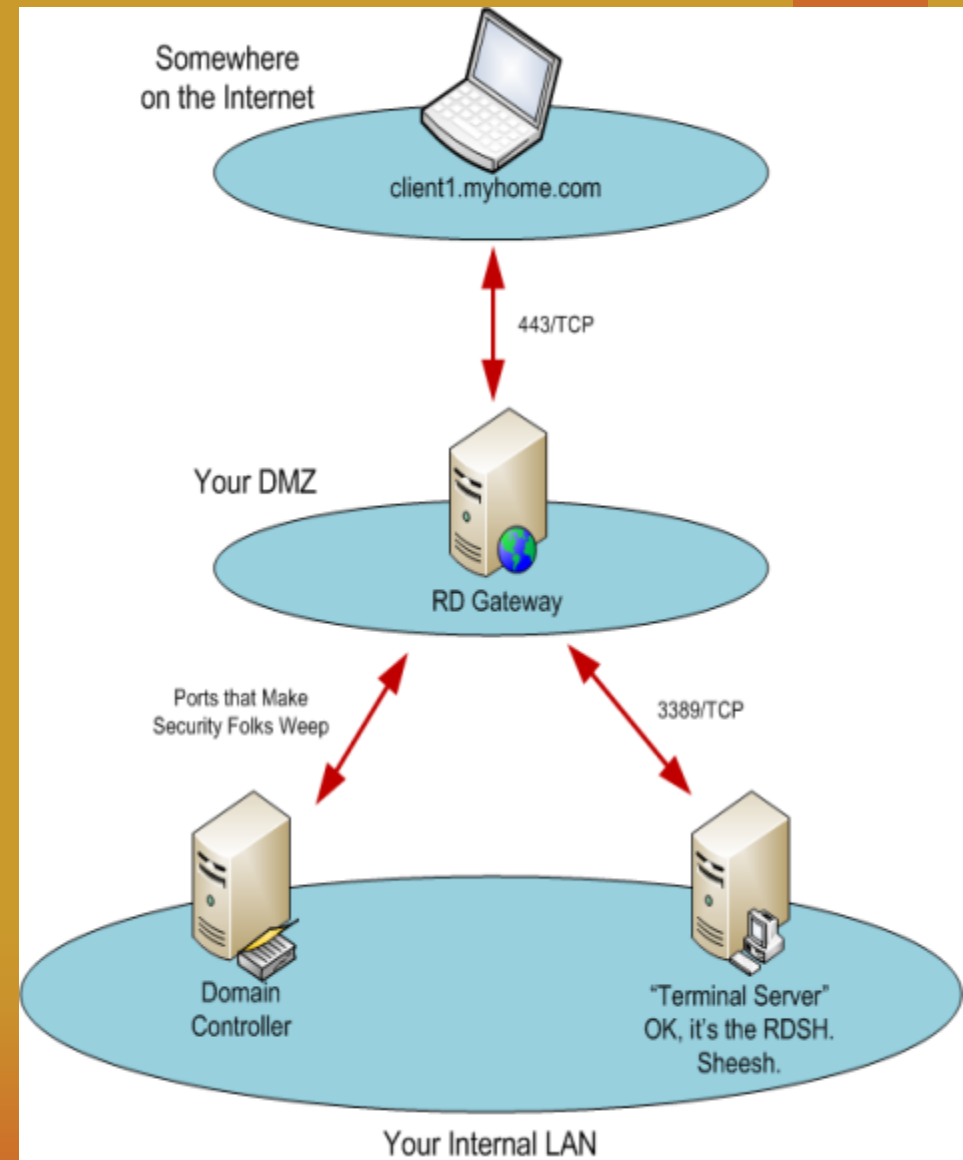
#3: RDG in DMZ. Internal AD!

- Fairly Not Doable.
 - Option #3a
 - Use internal DC.
 - Open lots of ports.
 - Option #3b
 - Internal RODC in the DMZ.
 - Open lots of ports.
 - Option #3c
 - Forest trust to DC in the DMZ.
 - Open slightly fewer ports.



#3: RDG in DMZ. Internal AD!

- Fairly Not Doable.
 - Option #3a
 - Use internal DC.
 - Open lots of ports.
 - Option #3b
 - Internal RODC in the DMZ.
 - Open lots of ports.
 - Option #3c
 - Forest trust to DC in the DMZ.
 - Open slightly fewer ports.
- If you're doing this, see me after class.
I have very reasonable consulting rates. ☺



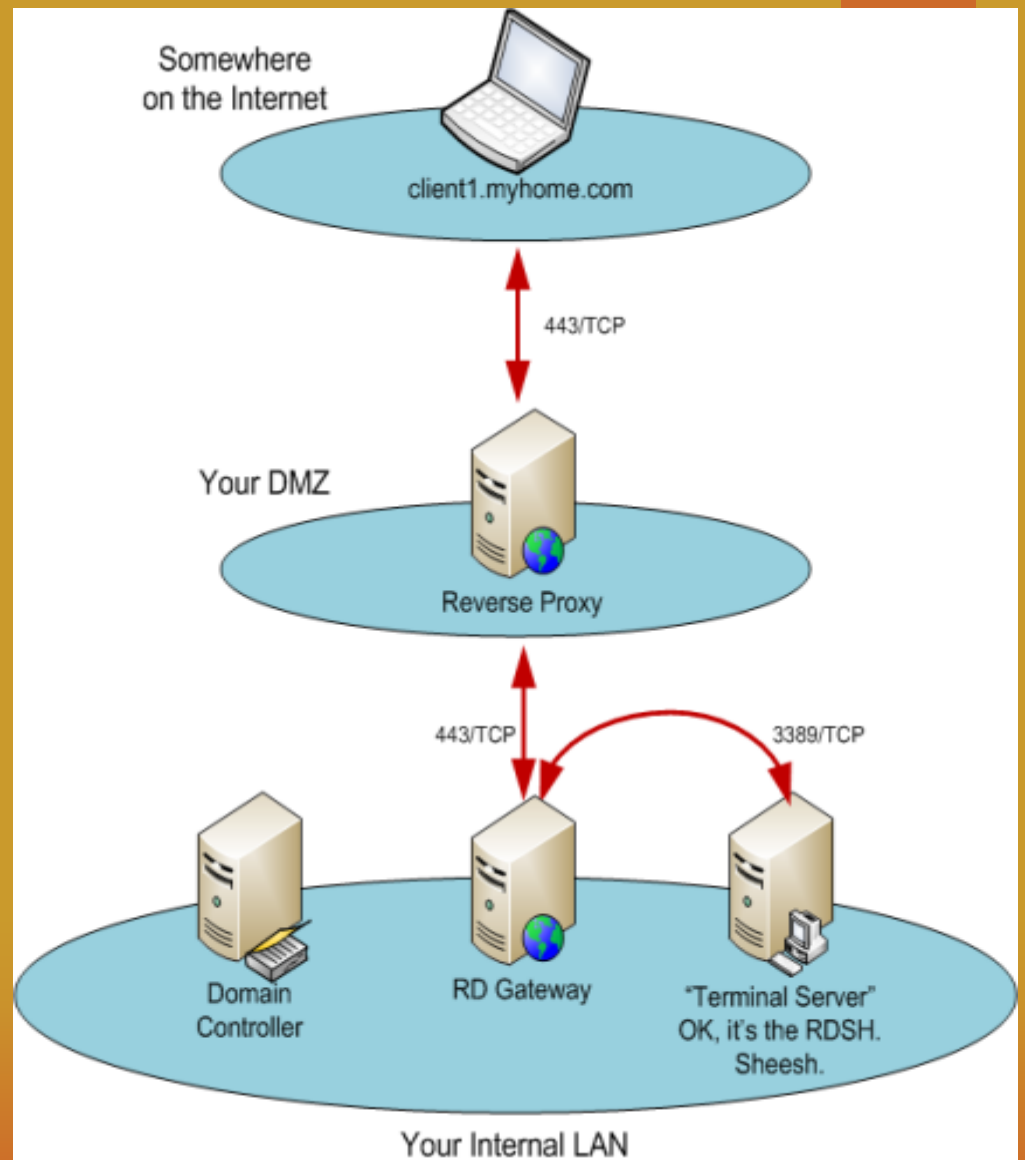
OK, I lied.

There are SIX RDG Architectures

- Option #1: No DMZ. RDG in the LAN.
- Option #2: RDG in DMZ. No internal AD for RDG.
- Option #3: RDG in the DMZ. Internal AD for RDG!
 - Option #3a: Use internal DC. Open lots of ports.
 - Option #3b: Internal RODC in the DMZ. Open lots of ports.
 - Option #3c: Forest trust to DC in the DMZ.
- Option #4: Reverse Proxy in the DMZ. RDG in the LAN.
 - Four out of Five Security Admins Agree, this is the recommended practice.

#4: Reverse Proxy in DMZ. RDG in LAN.

- Suddenly, everything makes sense.
 - Security people get what they want.
 - Users get what they want.
- Dogs and cats living together in peace and harmony.



I Summon the Vast Power of Reverse Proxying!

- An SSL Reverse Proxy is a device used to bridge external SSL connections to the inside.
 - Inbound SSL connections are terminated at the proxy.
 - Decrypts SSL communication.
 - Inspects them for malicious code.
 - (Optionally) Reconstructs them into a new SSL connection and forwards traffic inside.
- Microsoft Examples: ISA Server, Threat Management Gateway, Unified Access Gateway.

Things to Gather, Before you Start

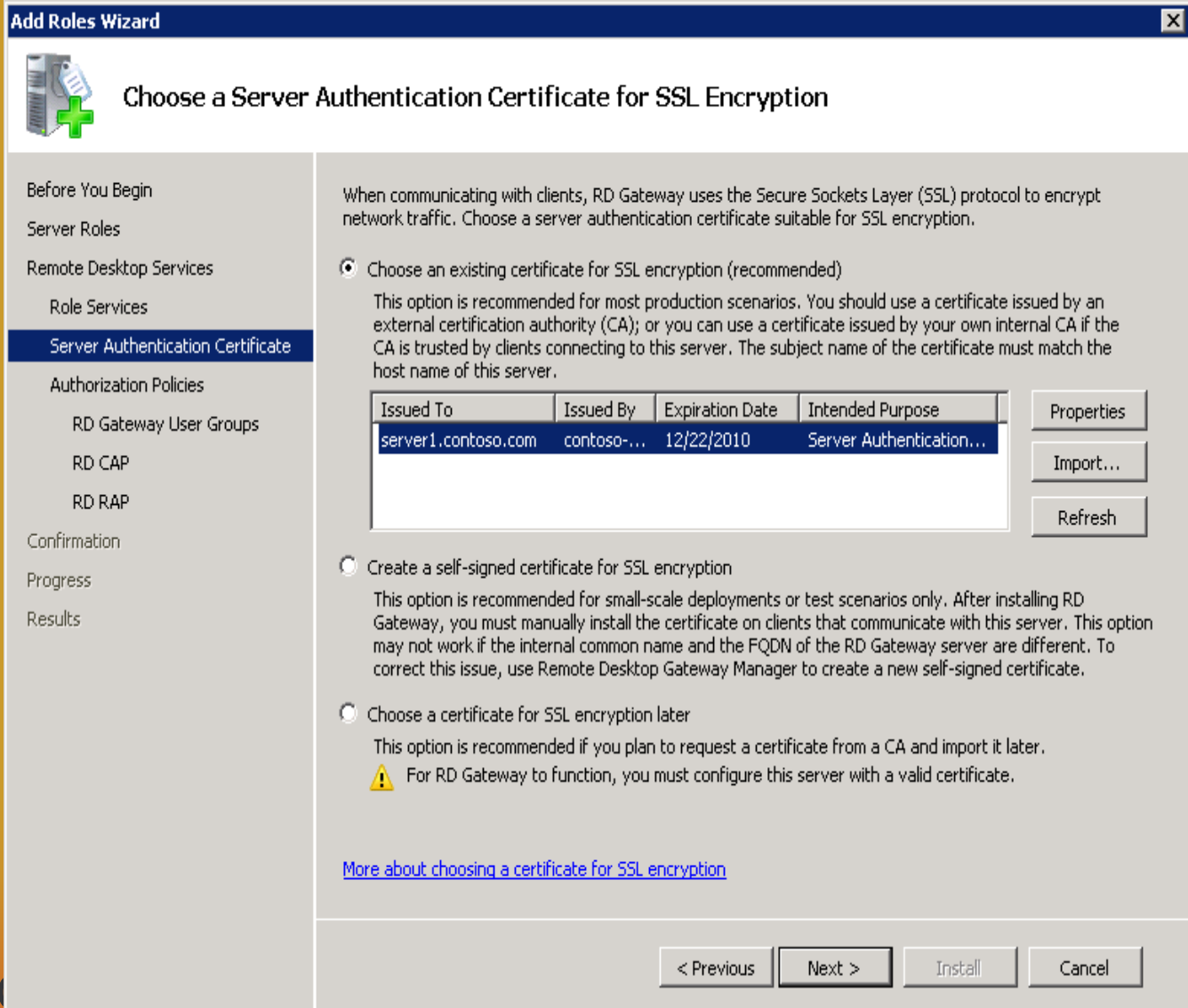
- A Server Certificate.
 - An RDG.
 - A TS CAP and a RS RAP.
 - A Reverse Proxy Server.
 - Your RemoteApps.
-
- Note: In the case of Microsoft's Unified Access Gateway, the RDG and the Reverse Proxy are the same.

Thing #1: A Server Certificate

- Server certificate attributes
 - Must be a computer certificate
 - Extended key usage must be for Server Authentication (OID 1.3.6.1.5.5.7.3.1)
 - Subject Name must exactly match the RDG's external FQDN, must also match internal FQDN if used internally.
 - Must be installed to the local computer's Personal Store and not the current user's Personal Store

Thing #1: A Server Certificate


- You'll know you've done it right if your certificate appears here.



Add Roles Wizard

Choose a Server Authentication Certificate for SSL Encryption

When communicating with clients, RD Gateway uses the Secure Sockets Layer (SSL) protocol to encrypt network traffic. Choose a server authentication certificate suitable for SSL encryption.

- Choose an existing certificate for SSL encryption (recommended)
This option is recommended for most production scenarios. You should use a certificate issued by an external certification authority (CA); or you can use a certificate issued by your own internal CA if the CA is trusted by clients connecting to this server. The subject name of the certificate must match the host name of this server.
- Create a self-signed certificate for SSL encryption
This option is recommended for small-scale deployments or test scenarios only. After installing RD Gateway, you must manually install the certificate on clients that communicate with this server. This option may not work if the internal common name and the FQDN of the RD Gateway server are different. To correct this issue, use Remote Desktop Gateway Manager to create a new self-signed certificate.
- Choose a certificate for SSL encryption later
This option is recommended if you plan to request a certificate from a CA and import it later.
 For RD Gateway to function, you must configure this server with a valid certificate.

Issued To	Issued By	Expiration Date	Intended Purpose
server1.contoso.com	contoso-...	12/22/2010	Server Authentication...

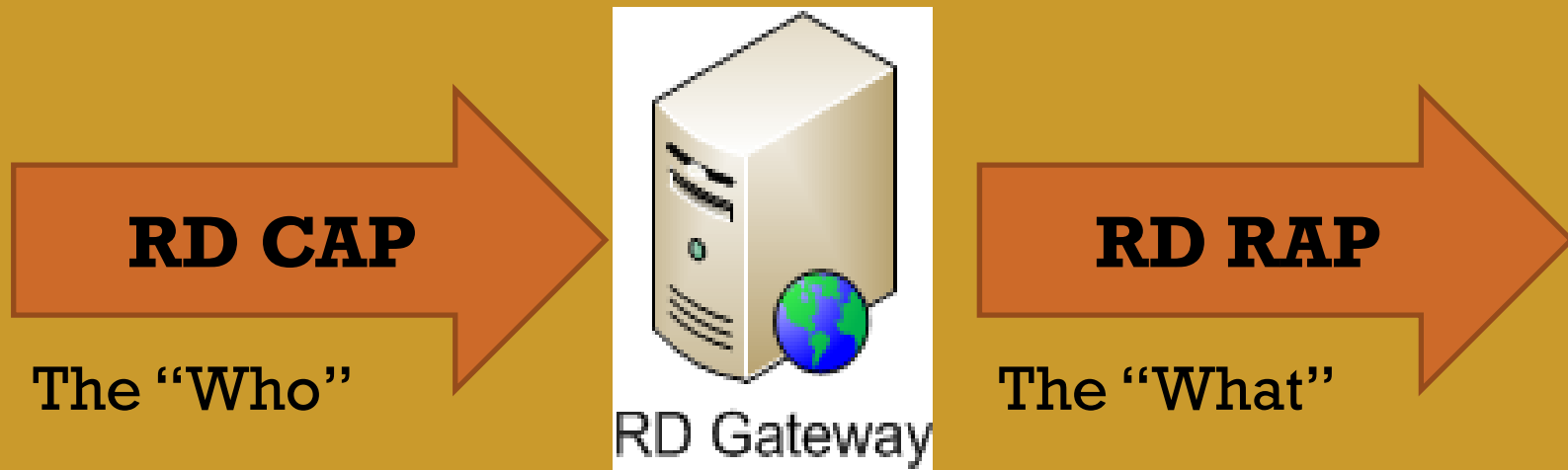
[More about choosing a certificate for SSL encryption](#)

< Previous Next > Install Cancel

Thing #2: An RDG.

- Four questions asked during installation.
 - Server authentication certificate. If you've correctly installed your certificate to the local computer's Personal Store, you will see that certificate listed in the box.
 - RD Gateway User Groups. Groups which are allowed to connect to internal resources through this RDG server.
 - RD CAP. Identifies mechanisms used for authenticating users to the RD Gateway server: Password or smart card.
 - RD RAP. Identifies internal computers which can be accessed by users who enter through the RDG.

Thing #3: A TS CAP and a TS RAP.



RDG: Initial Configuration

another demo!

Thing #4: A Reverse Proxy Server.

- Option #4a (UAG):
 - RDG and UAG are integrated. Configure one, and done.

- Option #4b (Everything Else):
 - Create an SSL Listener.
 - Select the Certificate.
 - Create a Publishing Rule.



this demo intentionally left blank

Concerned about RDG Performance?

- Don't be.
- Microsoft asserts a single RDG can support up to 1200 concurrent connections.
 - Dual-processor server with 4GB of RAM.
 - Virtualizing RDG is suggested.
 - Important Note:
 - Standard Edition has a hard limit of 256 concurrent connections.
 - Enterprise and Datacenter Edition have no connection limits.

Thing #5: Your RemoteApps

- Next step:
Adjusting RemoteApp Settings
to route through RDG.
- Any deployed RemoteApps
will require adjustment.
 - This is easier if you use
RDWA or RADC.
 - This is harder if you've installed
RDP files with MSIs.

RemoteApp Deployment Settings

Digital Signature | Common RDP Settings | Custom RDP Settings

RD Session Host Server | RD Gateway

You can use these settings to configure clients to connect through a specific RD Gateway server when they use RemoteApp programs on this RD Session Host server.

Automatically detect RD Gateway server settings

Use these RD Gateway server settings:

Server name:

Logon method:

Use the same user credentials for RD Gateway and RD Session Host server

Bypass RD Gateway server for local addresses

Do not use an RD Gateway server

[More about using RD Gateway](#)

OK Cancel Apply

Thing #5: Your RemoteApps

- Next step:
Adjusting RemoteApp Settings
to route through RDG.

Enables SSO between RDG and RDSH

Enables direct RDSH access for LAN clients

RemoteApp Deployment Settings

Digital Signature | Common RDP Settings | Custom RDP Settings

RD Session Host Server | RD Gateway

You can use these settings to configure clients to connect through a specific RD Gateway server when they use RemoteApp programs on this RD Session Host server.

Automatically detect RD Gateway server settings

Use these RD Gateway server settings:

Server name:

Logon method:

Use the same user credentials for RD Gateway and RD Session Host server

Bypass RD Gateway server for local addresses

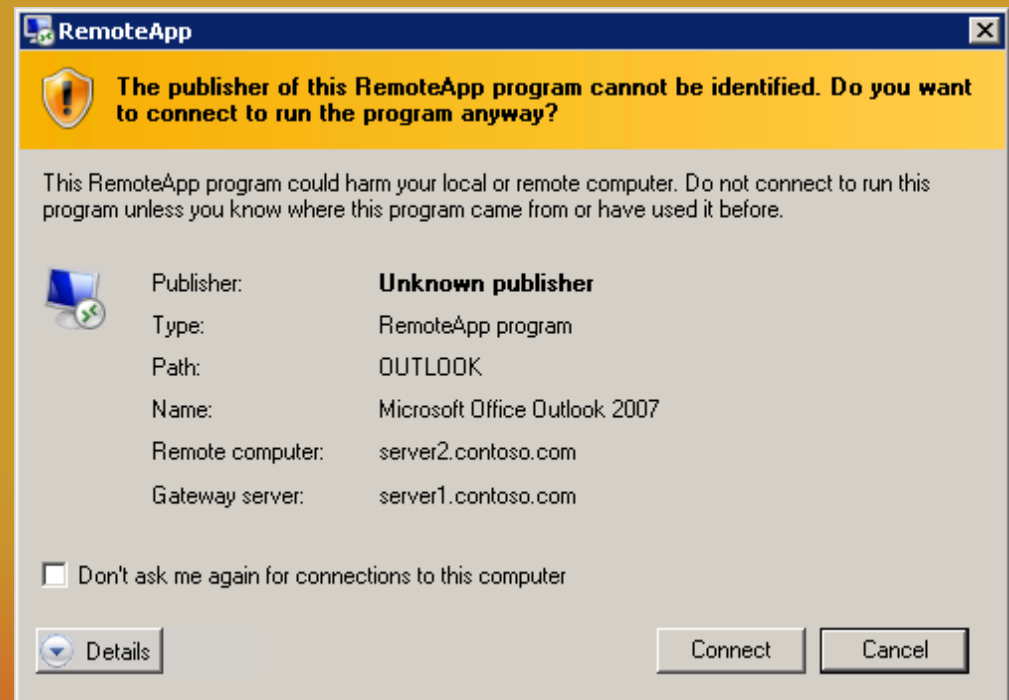
Do not use an RD Gateway server

[More about using RD Gateway](#)

OK Cancel Apply

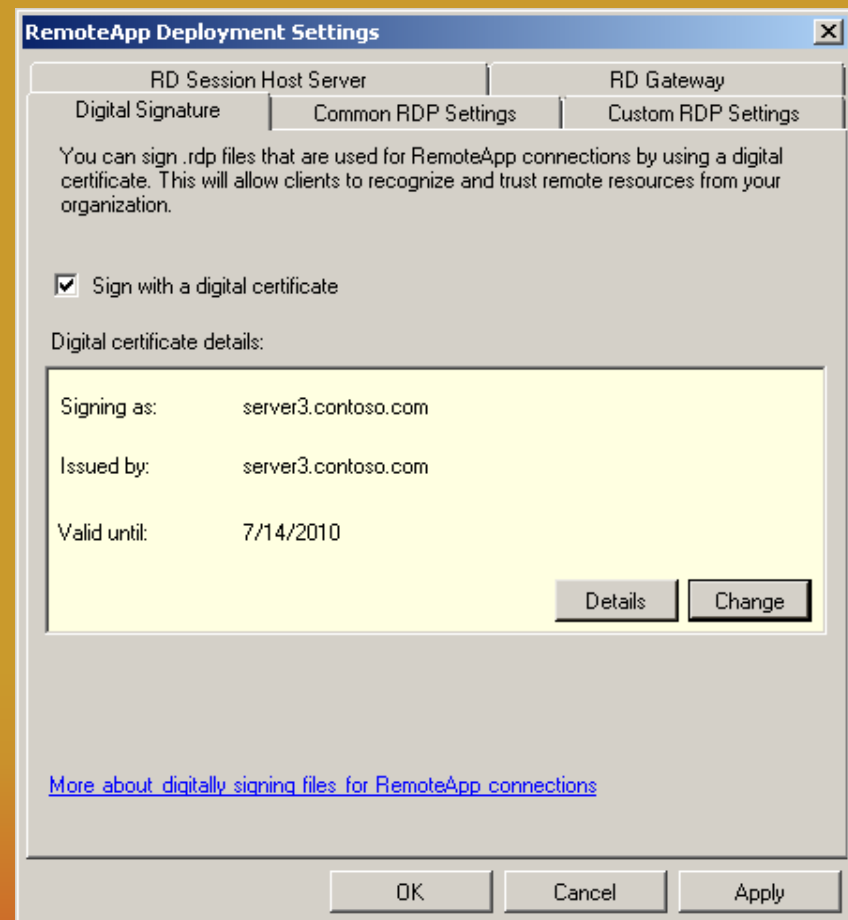
Too Many Error Messages!

- At this point, your clients can invoke the RDP file to connect either locally or via the Internet.
- For reasons of scripting security, Microsoft requires an authentication at connection.
 - This confuses users.
 - Creates pain for we admins.



Eliminate Error Messages!

- Eliminate one of the two error messages by digitally signing each RemoteApp.
- Possible to use RDG's Server Certificate.
- Install certificate to RDSH's local computer Personal Store.



Error Messages become Questions

- Signing the file creates the necessary authentication between client and server.
 - Prevents RDP file from being tampered with.
 - RDP files cannot be modified in any way, or it will break the certificate signage.
- However, it doesn't entirely eliminate the error message.
 - Instead, the user sees: "Do you trust the publisher of this RemoteApp program?"
 - User can click Yes, also can click "Don't ask me again".



Reconfiguring and Running RemoteApps.

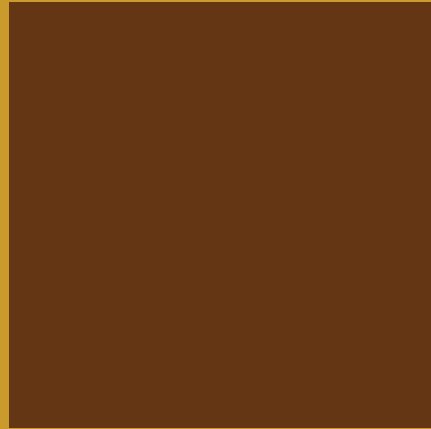
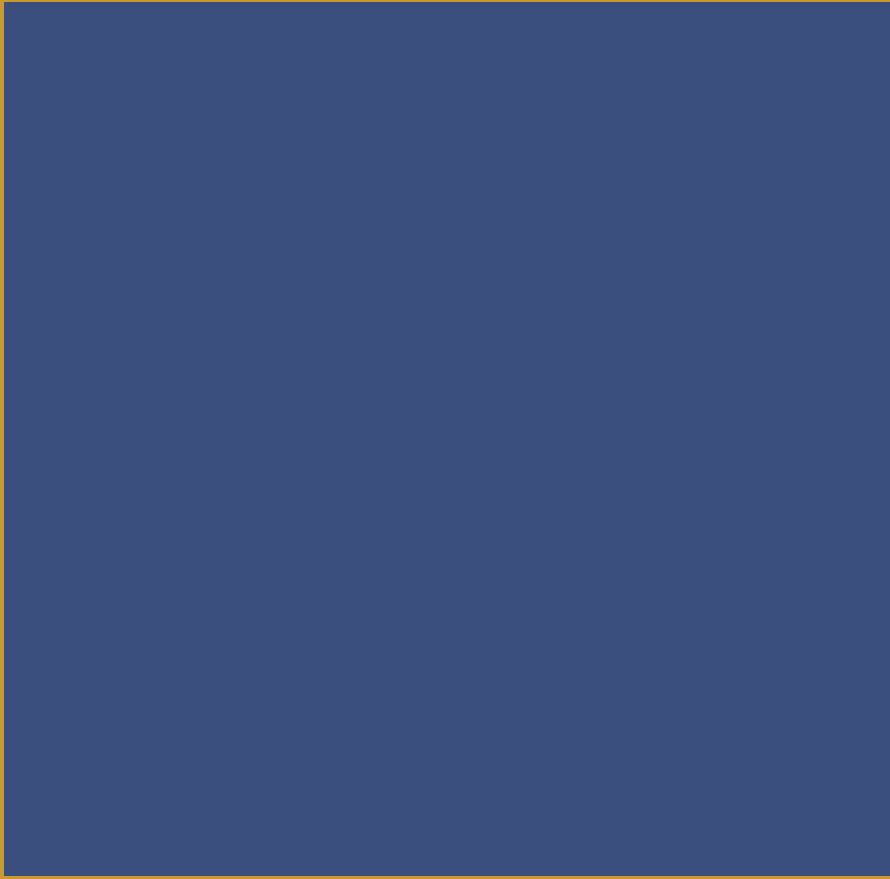
tip your waiters and waitresses

Seven Simple Steps to Successful Security!

- Attend this Session. [Check!]
- Get a Server Certificate.
- Build an RDG.
- Create a TS CAP and a RS RAP.
- Deploy a Reverse Proxy Server.
- Reconfigure and Redeploy RemoteApps.

Seven Simple Steps to Successful Security!

- Attend this Session. [Check!]
- Get a Server Certificate.
- Build an RDG.
- Create a TS CAP and a RS RAP.
- Deploy a Reverse Proxy Server.
- Reconfigure and Redeploy RemoteApps.
- Remember Fondly how much you Learned,
Particularly when Filling Out Evaluations.



Extending Applications to...Everywhere! Your Guide to Internet-enabling Remote Desktop Services

Greg Shields

Senior Partner and Principal Technologist,

Concentrated Technology, LLC

<http://ConcentratedTech.com>

